

Atlanta Public Schools Employees only
(School Functions only)

IT / AV support requests

- All requests should be submitted through Nimbus not SchoolDude.
- Nimbus: <https://www.atlantapublicschools.us/support>
- Questions on how to enter a Nimbus ticket call the IT Support Desk @ 404-802-1000
- (Extension 1000)

Request Submittals:

- Requests are viewed Monday-Friday 7am-3pm EST. — Requests should be submitted within a 2-week notice time frame.
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- Schedule cancellations should be updated within 72 hours by cancelling the nimbus ticket.
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- Due to short notice, last minute requests may not be accommodated due to availability/scheduling

Questions:

- Call IT Support Desk:
- 404-802-1000 / (Extension 1000)